



■ SAAS · AI AND AUTOMATION

AI Agent Suite

Specialist agents that work inside the systems your team already uses, led by a Personal Assistant that runs your day across all of them. Every change waits for a named person to approve it.

Seven agents

Named approvals

Evidence behind answers

English and Arabic

Cloud or on-premise

Agents

Needs you **3**

Supply Chain

Sales

HR

Campaigns

Data Insights

Gulf Trading Group · Univo

Supervised

Proposed change

Purchase order · draft

Supply Chain Agent

Supplier	Item	Quantity	Total
Gulf Packaging LLC	Carton 40×30 · A-114	400	AED 18,400

Why: 6 days of stock left against a 9-day lead time.

[Inventory ↗](#) [Supplier record ↗](#) [Price list ↗](#)

The Supply Chain Agent drafts a purchase order, with the records behind it linked. Sample data.

01

Agents, not chatbots

They act inside your ERP, CRM, mail and messaging — the work gets done, not just discussed.

02

A person decides

Every change is proposed first. Nothing runs until a named person approves it.

03

Your data, your choice

Run it in our managed cloud, or fully on-premise with self-hosted models.

Agents

Needs you **3**

Supply Chain

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Campaigns

Data Insights

Gulf Trading Group · Univo

Supervised

Done

PO-2291 sent to Gulf Packaging
Recorded in Univo · delivery due in 9 days

07:00

Stock check triggered the Supply Chain Agent

07:00

Read inventory, supplier and purchasing records

07:01

Proposed PO-2291 with three sources

09:14

Approved by the Procurement Manager

09:14

PO sent and recorded

Every step is kept in the audit log, from trigger to action.



ONE WAY OF WORKING

Nothing changes without a named approval.

Every agent follows the same five steps, and every approval is recorded.

Trigger

A request, a schedule or an event in your systems.

Read

The agent reads your own records and data sources.

Propose

It drafts the change or answer, with links to its sources.

Approve

A named person approves or declines the proposal.

Act

The change runs in your systems, and the approval is recorded.

The screenshot shows the Omiksa AI Agent Suite interface. On the left is a dark sidebar with a menu: Agents, Needs you (3), Supply Chain, Sales, HR, Campaigns, and Data Insights. The main area is titled 'Gulf Trading Group - Univo' and 'Supervised'. It shows a queue for the 'Needs you' agent, which has 3 waiting items. The first item is a green bar for 'Supply Chain' with the text 'Raise PO - 400 x A-114 - AED 15' and 'Approved - Procurement Manager'. The second item is a white bar for 'Sales' with the text 'Follow-up to Al Noor Trading on quote Q-1182' and buttons for 'Edit' and 'Send'. The third item is a white bar for 'HR' with the text 'Leave request - 3 days - Finance team' and buttons for 'Decline' and 'Approve'.

One queue for every agent: purchase orders, sales follow-ups and HR requests wait for the right person.

THE AGENTS

Personal Assistant - Flagship

Sits on top of every agent and runs your day: a morning briefing, mail, calendar, meetings, tasks and follow-ups. It hands work to the right specialist agent and brings every decision back to one queue.

Sales Agent

Turns quotes and meetings into timely follow-ups, inside the tools your sales team already uses.

Supply Chain Agent

Spots stock running low, proposes the purchase order and flags late deliveries.

Finance Agent

Chases overdue invoices, matches payments and prepares month-end — every posting approved first.

HR Agent

Answers leave, policy and payroll questions from your records, and runs onboarding.

Campaign Agent

Plans, launches and adjusts campaigns in your channels — every change approved first.

Data Insights Agent

Answers business questions in plain language, every figure linked to its source record.



■ DEPLOYMENT

Cloud or on-premise. Neither is the lesser version.

Managed cloud

We host and run the agents for you, connected to your systems, with monitoring and support.

On-premise and air-gap capable

Everything that reads your data runs on your own servers. The language model, speech-to-text and voice are self-hosted; no client data goes to public AI.

■ BUILT TO BE TRUSTED

- ✓ **Named approval** on every change, recorded with who, what and when.
- ✓ **Evidence behind answers** — every figure links back to its record; gaps stay explicit.
- ✓ **Guard rails** — prices must match your records, bookings use real open slots, and money or contracts always go to a person.
- ✓ **English and Arabic** replies, in the customer's own language.
- ✓ **Modular licensing** — enable only the agents the business needs.

■ WORKS WITH WHAT YOU ALREADY RUN

Messaging

WhatsApp, Instagram and Meta lead forms, with consent and opt-out rules.

Mail and calendar

Gmail and Outlook, meetings and follow-ups.

Business systems

Univo and other ERPs and CRMs through documented connectors.

Voice

Spoken daily briefs and tasks, with self-hosted speech.

■ GET IN TOUCH

Let's talk about your requirements.

Share the pipeline, scope one priority in a workshop, or run a proof of concept against agreed success measures.

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